



February 27, 2007  
NRM Equipment Company  
4771 Sweetwater Blvd.  
Sugarland, TX 77479

NRM,

Thanks for the incredible work that you did for us. In case you did not know we were in a serious bind when our 500 gallon Baker Perkins sigma blade mixers failed. We searched high and low for a company that could repair the mixers and turn them around in the time that we needed. After speaking with Ron Marco we felt confident that NRM could make our repairs in a timely and efficient manner. I know that I put you guys in a tight crunch and the job was an almost impossible task, but you came through with flying colors. Ron kept me updated on the progress through the whole process. We have now received the mixers and they are working as if we bought them yesterday. We will definitely be using you for all of our equipment repair needs. Its good to know that there are still companies out there that believe in superior customer service.

Sincerely yours,

**Steven Waldorf**  
Project Engineering

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